Puppet Upgrade Services

Business challenge

Upgrading your Puppet Enterprise installation can be intimidating. Maybe you're unsure about the process and the level of effort required, or have concerns about running into issues with your Puppet code.

Puppet Upgrade Services help you upgrade to the latest Puppet Enterprise release so you can take advantage of new capabilities, continued support, and access to security fixes. We leverage a proven process and expertise to make upgrading faster and more efficient, with lower cost and risk.

Who will benefit?

- Customers that need to upgrade from end of life Puppet Enterprise 4.x versions or later to a supported version
- Customers wanting an expert review of their existing Puppet Enterprise installation and code, related to upgrade concerns

Customer benefits

- Upgrade to the latest release of Puppet Enterprise quickly, with lower cost and risk
- Take advantage of the newest Puppet capabilities and technology
- Ensure that your Puppet code will continue to work as expected once the upgrade is complete
- Retain access to support and security fixes (for those upgrading from an end of life Puppet Enterprise version)

Expected outcomes

- Upgraded Puppet Enterprise infrastructure, using the latest release
- Agents on existing nodes are upgraded and successfully checking into the upgraded Puppet Enterprise infrastructure

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Learn more at puppet.com

What you can expect

A Puppet consultant will assist you in upgrading to the most current Puppet Enterprise release and provide all of the information required to help you move forward with your upgrade process.

Activities will include determining an appropriate upgrade plan, upgrading current installation of Puppet Enterprise to the latest Puppet Enterprise release, upgrading Puppet agents on existing nodes, and ensuring upgraded Puppet Enterprise infrastructure is successfully functioning.

Assumptions

- Customer is upgrading from a Puppet Enterprise 4.x version or later. Customers who wish to upgrade from a Puppet Enterprise 3.x version must first complete an upgrade assessment to determine the required level of effort and cost.
- All services will be delivered remotely unless otherwise agreed prior to the engagement.
- Customer practitioner will be available to work with Puppet for the duration of the engagement.
- All required infrastructure and network requirements will be in place prior to engagement.
- The engagement will be delivered in consecutive 8-hour days/40-hour weeks.

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